DEPARTMENT OF HEALTH AND HUMAN SERVICES SPECIAL MEDICAL SERVICES

PARTNERS IN HEALTH RELEASE NOTES



June 24, 2015

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Program Overview

Partners in Health (PIH) is a statewide community-based program administered by Special Medical Services (SMS) providing support to families of children with chronic health conditions or young adults (birth -21), regardless of income. PIH works directly with families and assists in finding resources to meet needs as families define and prioritize concerns and issues.

Services include:

- Case Management
- Application and Program Enrollment
- Home Visits other Monthly Encounters
- Access to Community and Financial Resources
- School Planning
- Recreational and Respite Needs and Services
- Monitoring of Family Goals and Needs

PIH serves approximately 1200 children yearly and is contracted with regional offices throughout the state. A Family Support Coordinators (FSC) works out the regional offices.

SMS Administration has requested that PIH have data system access. This access is integral for the contractors to more efficiently maintain enrollment and modify data as needed.

The PIH application has web access via Citrix, allowing PIH contactors access to live data. This access results in higher processing efficiency, less data entry redundancy, and improved integrity and quality of the data collected.

Application Overview

PIH application is developed using Power Builder 12.5, an Oracle 11C database and Crystal reports viewer. The application is maintained by the State of New Hampshire (NH), Department of Information Technology, Application Systems Development (DoIT, ASD).

The PIH application accessed thru the State of NH secured Citrix portal for contracted staff and via a network logon/desktop icon for State staff.

Version 1.0.0

PIH 1.0.0 is a newly created application with data imports from a previous PIH Access database. Data imported from the Access database includes active client records and clients who were served during SFY 13 and 14. Data from client records includes enrollment, demographic and diagnostic information. Client contact and disbursements during SFY 14 have also been imported.

- May 27, 2015 Completed application training and User Acceptance Testing for all PIH users
- June 26, 2015 Completed final phase of User Acceptance Testing
- **July 01, 2015** Released Version 1.0.0

At time of release, there are no outstanding issues that need to be resolved.

Any modifications, enhancements or application issues will be documented by the Business Systems Analysts via PIH Program Change Requests (CR) in the Change Request Tracking System (CRTS) database.